## Health Safety Security Environment

## Company Profile The Quality of Services



Sultanate of Oman, Muscat, Al Mawaleh, Mazoon Street - Tel: +968 24545573

#### AL Ramooz Group

(AN ISO-9001-2008 certified company)

#### Al Ramooz.

Established in 2002 as a trading business.

Al Ramooz a member of Oman Society for Petroleum Services (OPAL).

Al Ramooz is certified by OPAL for compliance of minimum employment standards and HSE management system.

Entrepreneurship and rigorous customer focus has enabled AI Ramooz to grow its business by responding to the changing needs of the customers and societies in which it operates. AI Ramooz is committed to offering customers an unrivalled choice of the world's best brands with exceptional standards of customer service.

Structured into three operational divisions; Oil & Gas, Construction and Support Services, Al Ramooz maintains a decentralized approach, giving individual businesses flexibility and versatility to maintain a competitive stance. This benefits employees, providing a clearly defined work culture where individuals are empowered with authority and responsibility for their work.

The success of Al Ramooz is attributed to proactively managing change whilst upholding the values of integrity, service and social responsibility. The majority of businesses, built on a portfolio of world leading brands, dominate their sector.

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#### ALRAMOOZ NATIONAL L.L.C

#### MESSAGE FROM THE DESK OF CHAIRMAN



This company AL RAMOOZ NATIONAL L.L.C (ARN) has been established to enhance the quality work in building construction, maintenance and all types of service works.

The main idea behind the establishment is to provide high quality work to serve the nation and Omani society.

Al Ramooz National L.L.C (ARN) is just one of the many placement consultants in Oman and around the world. But it is different in its mission and Vision for success. Otherwise, it was not needed in an activity that seems over populated with agencies each claiming to be the best.

We have established AI Ramooz National to bridge the vacuum that exists between expectations and performance of Omanis, Indian, American, Canadian etc. Professionals working in overseas assignments. Quite often, companies have felt

That those professionals lack of few traits or miss leaded and this prevents them from being effective. AL Ramooz believes this kind of situation happens when there is a mismatch between the qualifications and the specifications of the job. By placing

The right candidate in the right assignment, both will benefit.

We have observed that the mental toughness of the candidate cannot be measured easily but has to be assessed against his track record and achievements. Ensuring the right temperament is important.

AL Ramooz National services have a three step internal recruitment process that all job aspirants have to follow. Benchmark the qualifications, skills acquired and the experience gained and match them to the requirements as well as

International standards.

Interview in depth to find the psychological, emotional and mental balance of the aspirant and explore aptitudes, talents,

Preferences to specific requirements.

Screen the profile for any attributes, attitudes that may be detrimental to smooth functioning of the organization and which may reject the candidate, this is all we are doing just to satisfy the customer with better outcome of all support services in a different way from others.

Mr. Ali Saleh AL Sahib

**CHAIRMAN** 





# To become a leading provider of Security and Allied Services at the National level with Quality in people, training and services





To build an organization which aims at providing employment to people, in the field of security services by being professional, ethical and customer (internal and external) friendly. *"What we stand for..... our business policies".* 



# PLAN

#### THIRTEEN ELEMENTS OF Our HSSE MANAGEMENT SYSTEM FRAMEWORK

- 1. Leadership & Accountability
- 2. Risk Assessment & Management
- 3. People, Training & Behaviors
- 4. Working with Contractors & Others
- 5. Facilities Design & Construction
- 6. Operations & Maintenance
- 7. Management of Change
- 8. Information & Documentation
- 9. Customers & Products
- 10. Community & Stakeholder Awareness
- 11. Crisis & Emergency Management
- 12. Incidents, Analysis & Prevention
- 13. Assessment, Assurance & Improvement



# **Security Guard**



# **Security Guard Services :**

We are Providing highly and well trained Securities and Officers . Their training includes : HSE, H2S , IFR & DHR .

## **Response Service**

Have a reliable, efficient response team standing by for emergency situation. All members of our Rapid Response Unit receive in-house tactical training which covers response procedures and technique to various emergency scenarios.

Deter and Capture criminals on your private property , Business place , Private community or others .

Every officer employed by Al Ramooz National is trained in Police duties and well equipped to secure you well beings, offering you peace of mind.

#### **General Security Survey**

Our all Securities are Omanis Nationality; all will survey your premises and review your activities to identify the risk. They will then submit a proposal and quotation that completely covers your specific security needs.

## **Selection and Recruitment**

Our Selection process begins with a thorough screening of all employment applications. Only the best applications are shortlisted for interview .

Before the interview , Shortlisted applications are comprehensively investigated for completeness and accuracy by our personnel officer who also performs detailed background checks on each applicant.

Applicants with a poor work history, criminal record, falsified information or who are otherwise unsuitable for employment are rejected .

## Recruitment

On or before the interview date all applicants must submit :

- School leaving certification
- A police certificate of good character
- letters of recommendation (not more than 6 months old)

Successful interviewees are allowed into a two (2) week long induction program designed to produce officers capable of carrying out general security duties.

At the end of this program trainees are given a written examination based on their training this period. A minimum score of 70% is required in order to advance to the second level of training for a further two (2) weeks and be considered for possible employment with first guards security Group.

### **Training:**

Depending on the nature of assignments, the officers deployed may be required to undergo specialized training. We ensure that the duty assigned is manned by individuals who are additionally trained to suit the environment that they will serve.

## **Supervision:**

#### Site Visits

Regular unexpected visits are made to assignment to ensure that all security procedures are being observed. In addition, special unannounced visits are made to the assignments by Senior Staff to review the security force and examine it for possible weakness.

## **Performance and Operational Reviews**

Every month a Performance and Operational Review is conducted for each post to which our offices are assigned. Any recommendations derived from regular site visits will be included in this review alongside ay client recommendation. This is an internal document however, when necessary, it is sent to the customer for action. We will respond to a customer's request to replace any guard who does not comply with their company's operational procedures. First Guards Security Group is willing to make adjustments to contracts to suit the changing needs of our clients.

## **Communication**

At all times, whilst on duty, our guards carry telecommunication radios for effective communication to our office. In the event of an emergency they and our clients have ready access to additional support.

## **Quality Assurance**

First Security Guards Group recognize that the quality of service offered to the client depend on the everyday actions of all those in its employ. Our management and supervision ensure that all security officers are fully conversant with the company's quality objectives.

The quality assurance procedures as set down are mandatory for all employees. No deviation are permitted without prior authorization from the Managing Director.

# **Our Clients**

- . Schlumberger .
- . CCC
- . CCD
- . CGGVerittas .
- . BGP Oil & Gas .
- . PTTEP Oil & Gas Services .

## **H.S.E POLICY**

Our Company safety policy always aims in giving a better safe environment at working places all the times, Hiring good qualified experience safety officers.

**ALRAMOOZ NATIONAL L.L.C** always targets at acquiring zero L.T.I targets in all undersigned jobs by using all types of Standard H.S.E. policies related with business activities, maximum usage of P.P.E during working hours, providing good food, safe drinking water, we pledge in protecting our people's life.

Implementation of Regular Safety Trainings on the job training, off the job training by our training officers, we are regularly achieving safety targets without any accidents and injuries.

SLOGAN OF THE COMPANY

ALRAMOOZ NATIONAL L.L.C

**"SAFETY FIRST"** 

**QUALITY BEST** 

**JOB SATISFACTION** 

100 %

#### **COMPANY STAFF FACILITIES**

#### **STAFF CAMP FACILITY-**

AL RAMOOZ HAS ITS OWNED STAFF CAMP AT AL HAIL SOUTH ,FARHA,AL MAWALEHA AND WADI KABIR IN ORDER TO PROVIDE BETTER LIVING ACCOMODATION TO STAFF SO THAT THEY CAN GIVE BETTER SERVICES OUTPUT AND ENHANCE THE CUSTOMER SATISFACTION.

#### **COMPANY OWN TRANSPORTATION-**

AL RAMOOZ HAS ITS OWN FLEET OF TRANSPORT IN ORDER TO DROP AND PICK THE STAFF FROM SITE ON TIME WITHOUT ANY DELAY TO WORK .

#### **STAFF INSURANCE-**

AL RAMOOZ PROVIDES FULL INSURANCE COVERAGE TO ALL THEIR STAFF AS PER THE OMAN GOVERNMENT RULES AND REGULATIONS AND FULLFILLING ISO STANDARD REQUIREMENT ALSO.

#### IN HOUSE CATERING SERVICES-

AL RAMOOZ HAS ITS OWN IN HOUSE CATERING FACILITY FOR STAFF IN ORDER TO PROVIDE GOOD AND HEALTHY FOOD TO THE STAFF AND KEEP THEM FREE FROM ANY TYPES OF DISEASES ALSO.

#### **IN HOUSE TRAINING FACILITY-**

AL RAMOOZ HAS ITS OWN IN HOUSE TRAINING FACILITY AT THE HEAD OFFICE IN ITS SELF WHICH IS RUN UNDER THE SUPERVISION OF MR IFTIKAR HUSSAIN WHO IS QA/HSSE MANAGER OF AL RAMOOZ COMPANY AND HAS BEEN WELL EXPERIENCED IN PDO AND INTERNAL LEVEL.ALL NEW STAFF ARE INDUCTED AND BASIC SAFETY TRAINING ARE GIVEN TO THEM ONCE THEY JOINED AL RAMOOZ COMPANY AND REGULAR TRAINING SESSION ARE ARRANGED ON WEEKEND DAYS IN ORDER TO MEET UP THE QUALITY STANDARD REQUIREMENT OF CUSTOMER AND ISO STANDARD ALSO.

#### **COMPANY CONTACT DETAILS**

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